# to the first user on of after Januar

- Repair or replacement of water pump seals or thermostats after 200,000 miles (325,000 kilometers).
- Repair of auxiliary braking devices not manufactured by Caterpillar. Such devices are warranted by their manufacturer.

For product operating in the Middle East, Africa and China, certain limitations may apply to towing and/or travel expenses hased on geographic location and proximity to

the nearest authorized repair facility. Contact your nearest authorized repair facility to determine if these limitations apply.

For products operating outside of Australia, Fiji, Nauru, New Caledonia, New Zealand, Papua New Guinea, the Solomon Islands and Tahiti, the following is applicable:

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IF OTHERWISE APPLICABLE, THE VIENNA CONVENTION (CONTRACTS FOR THE INTERNATIONAL SALE OF GOODS) IS EXCLUDED IN ITS ENTIRETY.

For personal or family use engines operating in the USA, its territories and possessions, some states do not allow limitations on how long an implied warranty may last nor allow the exclusion or limitation of incidental or consequential damages. Therefore, the previously expressed exclusion may not apply to you.

This warranty gives you specific legal rights and you may also have other rights which vary by jurisdiction. To find the location of the nearest Caterpillar dealer or other authorized repair facility call (800) 447-4986. If you have questions concerning this warranty or its applications, call or write:

In USA and Canada: Caterpillar Inc. Engine Division, P. O. Box 610, Mossville, IL 61552-0610, Atlention: Customer Service Manager, Telephone (800) 447-4986. Outside the USA and Canada: Contact your Caterpillar dealer:

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CATERPILLAR IS THE SUPPLIER TO THE USER, CATERPILLAR'S LIABILITY SHALL BE LIMITED AT ITS OPTION TO (a) IN THE CASE OF SERVICES, THE SUPPLY OF THE SERVICES AGAIN OR THE PAYMENT OF THE COST OF HAVING THE SERVICES SUPPLIED AGAIN, AND (b) IN THE CASE OF GOODS, THE REPAIR OR REPLACEMENT OF THE GOODS, THE SUPPLY OF REPLACEMENT OF THE COST OF SUCH REPAIR OR REPLACEMENT OF THE COST OF SUCH REPAIR OR CATERPILLAR EXCLUDES ALL LIABILITY FOR OR ASSEMBLY.

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This warranty covers every major component of the products. Claims under this warranty should be submitted to a place of business of a Caterpillar dealer or other source approved by Caterpillar. For further information concerning either the location to submit claims or Caterpillar as the issuer of this warranty, write Caterpillar Inc., 100 N. E. Adams St., Peoria, IL USA 61629-3345, or its subsidiary, Caterpillar of Australia Ltd., 1 Caterpillar Drive, Private Mail Bag 4, Tullamarine, Victoria 3043, Australia.

## CATERPILLAR LIMITED WARRANTY Effective with sales to the first useron or after January 1, 2000

## Engines Powering On-Highway Vehicles New C-16, C-15, C-12, and Worldwide\*

(\*excluding Commonwealth of Independent States)

material and workmanship. States (formerly USSR), to be free from defects in Caterpillar Inc. or any of its subsidiaries ("Caterpillar") warrants new C-16, C-15, C-12, and C-10 engines sold operating outside the Commonwealth of Independent by it for use in powering on-highway vehicles, and

A different warranty statement applies to product operating in the Commonwealth of Independent States. Copies of this warranty may be obtained by writing Caterpillar Inc., 100 N. E. Adams St., Peoria, IL

This warranty is subject to the following:

### Warranty Period

delivery to the first user. vehicles and ambulances, is 24 months recreational vehicles, fire trucks, emerg on-highway The standard warranty period for new engi vehicles, other than the wering

delivery to the first user. (321,869 kilometers), whichever occurs first after date of recreational vehicles, fire trucks, emergence The stancerd warranty period for new engine vehicles and ambulances, is 60 months or 200,000 h

## Extended Warranty

crankshaft, connecting rod assemblies, cylinder head the following components: cylinder block casting, service vehicles and ambulances) and applies solely to powering recreational vehicles, fire trucks, emergency powering on-highway vehicles (other than those An extended warranty period applies to new engines

> casting, camshaft, main bearing botts, flywheel housing, oil cooler housing, water pump housing, air intake housing, and electronic control module.

warranty period. user. This warranty runs concurrent whichever occurs first after date of delivery to and workmanship for 60 months or 500,000 These parts are warranted against defects in material (804,672 kilometers) 10,000 operating to

Caterpillar Reg

₩ Prov stand compon **E**ater **YOR** ater rect the defect. paired parts or assembled during normal usiness of a anufactured proved by

installation when necessary to make the repair. correct the defect, including labor for removal and Fovide reasonable or customary labor needed to wice items made unusable by the defect. filters, coolant and other

w Provide reasonable or customary towing to the nearest additional engine damage. is inoperable or continued operation would result in from the nearest authorized repair facility, if the vehicle authorized repair facility or reasonable travel expenses

dealer or other source approved by Caterpillar. working hours and at a place of business of a Caterpillar extended warranty period. Caterpillar will, during normal If a defect in material or workmanship is found during the

> w Provide (at Caterpilar's choice) new, Remanufactured, or Caterpillar-approved repaired parts or assembled components needed to correct the defect.

Note: ms replaced under warranty become the

the standard warranty period, the user œ.

g proof of the delivery date to the first user. psts, except as stated under "Caterpillar

Caterpillar Responsibilities/Limitations" Transporting costs, except as stated under

w Premium or overtime labor costs.

w Parts shipping charges in excess of those which are usual and customary.

w Local taxes, if applicable.

w Costs to investigate complaints, unless the problem is caused by a defect in Caterpillar material or

w Performance of required maintenance (including use of w Giving timely notice of a warrantable failure and items replaced due to normal wear and tear. proper fuel, oil, filters, lubricants and coolant) and promptly making the product available for repair.

w Allowing Caterpillar access to all electronically stored

During the extended warranty period, the user ឆ

# Providing proof of the delivery date to the first user.

w All costs except for replacement parts or assembled

w Performance of required maintenance (including use of w Giving timely notice of a warrantable fallure promptly making the product available for repair. and

items replaced due to normal wear and tear. proper fuel, oil, filters, lubricants and coolant) and

Caterpillar is not responsible for:

Page 4 of 4

w Failures resulting from any use or installation which Caterpillar judges improper.

> w Failures resulting from attachments, accessory items and parts not sold or approved by Caterpillar.

w Failures resulting from abuse, neglect and/or improper

wFailures resulting from user's delay in making the product available after being notified of a potential product problem.

w Failures resulting from unauthorized repair

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w Repair or replacement of unit injectors after 150,000 miles (241,402 kilometers).

> wRepair of auxiliary braking devices not manufactured w Repair or replacement of water pump seals or by Caterpillar. Such devices are warranted by their thermostats after 200,000 miles (321,869 kilometers).

proximity to the nearest authorized repair facility. determine if these limitations apply. Contact your nearest authorized repair facility to travel expenses based on geographic location and dealers, certain limitations may apply to towing and/or Singapore Branch, and Caterpillar China Limited within the territories administered by Caterpillar S.A.R.L. For product operating in the Middle East, Africa, and

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St., Peoria, IL USA 61629-3345, or its subsidiary, Caterpillar of Australia Ltd., 1 Caterpillar Drive, Private Mail Bag 4, Tullamarine, Victoria 3043, Australia. by Caterpillar. For further information concerning either the location to submit claims or Caterpillar as the issuer of this warranty, write Caterpillar Inc., 100 N. E. Adams should be submitted to a place of business of a Caterpillar dealer or other source approved This warranty covers every major component of the products. Claims under this warranty